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NIP-216

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: T. HORIE et al.

Serial No.: 09/775,575

Filed: February 5, 2001

For: ANSWER SYSTEM FOR TECHNICAL SUPPORT, AND  
TECHNICAL SUPPORT METHOD

Group: 2167

Examiner: L. Black

### **INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR §1.97 & 1.98**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

March 12, 2007

Sir:

In the matter of the above-identified application, Applicants are submitting herewith a copy of a communication from a foreign patent office in a counterpart foreign application and copies of the non-patent document listed in the attached form equivalent to Form PTO-1449 for the Examiner's consideration.

This information disclosure statement is being submitted after the mailing date of a final action but before payment of the issue fee and is accompanied by the fee of \$180.00 set forth in 37 CFR §1.17(p).

To the extent the documents listed on the attached form equivalent to Form PTO-1449 are not in the English language, the requirement of 37 CFR §1.98(a)(3) for a concise explanation of the relevance is satisfied by an English language abstract and a translation of the documents.

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It is respectfully requested that this information disclosure statement be considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to the deposit account of Mattingly, Stanger, Malur & Brundidge, Deposit Account No. 50-1417 (referencing attorney docket no. NIP-216) please credit any excess fees to such deposit account.

Respectfully submitted,

MATTINGLY, STANGER, MALUR & BRUNDIDGE, P.C.

  
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<b>FORM PTO-1449</b> U.S. Department of Commerce (Rev. 4/92) Patent and Trademark Office	ATTY. DOCKET NO.	SERIAL NO.
	<b>NIP-216</b>	<b>09/775,575</b>
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  (Use several sheets if necessary)	APPLICANT <b>T. HORIE et al.</b>	
	FILING DATE <b>February 5, 2001</b>	GROUP <b>2167</b>

## **U.S. PATENT DOCUMENTS**

## **FOREIGN PATENT DOCUMENTS**

**OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)**


EXAMINER

**DATE CONSIDERED**

**EXAMINER:** Initial if citation is considered, draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

(Form PTO-1449 [6-4])